# TRAIN RESERVATIONS BOOKING GUIDE Self-booker experience

This document explains users can use L'Orchidea Train Platform



4

Insert personal credentials to log in and select "Treni" to book rail service



Insert the route you would like to book and click on "search" to find availabilities



3 The system will show you all the train available for the route you selected – you will be able to filter the selection on your left hand side

Edit search	Departure from Milano C Monday 09 December	Centrale Arrival to Roma Termir 2024 09:00 Adults: 1	i		
▼ Filter by.	FRECCIAROSSA FR-9607 0				
I≡ Vendors	Departure from/on:	Arrival to/on:	Duration:	Changes:	62.90€
TTALO (9)	O 07:00	O 10:11	03:11	0	
TRENITALIA(12)	Milano Centrale Monday 09 December 2024	Roma Termini Monday 09 December 2024			
I≣ Trains					
🗆 .italo 🗻 (9)	FRECCIAROSSA FR-9515 0				
FRECCIAROSSA (12)	Departure from/on:	Arrival to/on:	Duration:	Changes:	57.90€
I≡ Stops	007:10	O 10:49	03:39	0	
🗌 No stops (21)	Milano Centrale	Roma Termini			
<b>≣</b> Departures	Monday 09 December 2024	Monday 09 December 2024			
Milano Centrale (21) No stops (21)	.italo ~ 9971 ()				
	Departure from/on:	Arrival to/on:	Duration:	Changes:	57.90€
I≡ Arrivals	007:15	@ 10:25	03:10	0	57.70 0
🗌 Roma Termini (21)	Milano Centrale	Roma Termini			
No stops (21)	Monday 09 December 2024	Monday 09 December 2024			



## and the system will show you classes and rates available

Departure from/on:		Arrival to/on:		Duration:	Changes: 52.90 €
O 07:30 Milano Centrale Monday 09 December 2024		O 10:40 Roma Termini Monday 09 Decembric	er 2024	03:10	0
Milano Centrale O Roma	a Termini				Trin based of a share 52,90 y
Train: De FRECCIAROSSA Mil FR-9604	parture: Iano Cent	rale	© 07:30 Mon 09 December 24	Arrival: Roma Termini	10:40 Mon 09 December 24
Click on the name of the rate	1	Super Economy <b>O</b>		Economy 🕄	BASE
PREMIUM	0	● 52,90 €		○ 80,90 €	◯ 112,00 €
STANDARD	6	◯ 56,90 €		○ 74,90 €	○ 95,00 €
BUSINESS	0	○ 78,90 €		○ 93,90€	◯ 129,00 €
BUSINESS AREA SILENZIO	0	○ 78,90 €		○ 93,90€	◯ 129,00€
EXECUTIVE	0				○ 295,00 €
		Super Economy @		Francomy <b>O</b>	RASE <b>O</b>
.B. If you need to l	ook at	t the fares con	Trip total 1 a ditions,	dult VAT included:	52.90 € Select and contin
.B. If you need to I icking on 6, a po I the conditions	ook at	t the fares con will open up e	Trip total 1 a ditions, xplaining	dult VAT included: ECONOMY Changes (date/time) Refunds Boarding another t	52.90 € Select and contin
.B. If you need to I icking on ① , a po I the conditions	ook at	t the fares con will open up e	Trip total 1 a ditions, xplaining	dult VAT included: ECONOMY Changes (date/time) Refunds Boarding another f Further details: Tickets can be purchased train departure. At the tim be offered. The discount r rates or discounts, exclud subject to the minimum fa	Select and continues of the second day prior to be of purchase, the best price available will may not be combined with other reduced brice for the offer in question.
.B. If you need to I icking on (), a po I the conditions Click on "select	ook at op-up and c	t the fares con will open up e ontinue"	Trip total 1 a ditions, xplaining	dult VAT included: ECONOMY Changes (date/time) Refunds Boarding another of Further details: Tickets can be purchased train departure. At the tim be offered. The discount r rates or discounts, exclud subject to the minimum fa	<ul> <li>52.90 € Select and contin</li> <li>Permitted, but passengers will be required to pay any resulting difference in price when compared with the Base price</li> <li>Not permitted</li> <li>Not permitted</li> <li>Not permitted</li> <li>Wot permitted</li> <li>In the second day prior to e of purchase, the best price available will may not be combined with other reduced ing reduced-price fares for children, the for the offer in question.</li> </ul>
.B. If you need to I icking on (), a po I the conditions Click on "select	ook at op-up and c	t the fares con will open up e ontinue"	Trip total 1 a ditions, xplaining Trip total 1 a	duit VAT included:	52.90 € Select and contin
.B. If you need to I icking on (1), a po I the conditions Click on "select You can select t	ook at op-up and c he ret	t the fares con will open up e ontinue"	Trip total 1 a ditions, xplaining Trip total 1 a eeded, the s	duit VAT included:	52.90 € Select and contin
.B. If you need to l icking on  , a po I the conditions Click on "select You can select t At this point pas search or contin ahead with the l	ook at op-up and c he ref sseng nue ar booki	t the fares con will open up e ontinue" turn way if ne er can either nd fill all the i ng.	Trip total 1 a ditions, xplaining Trip total 1 a eeded, the s go back and nformation	dult VAT included:	52.90       €       Select and contin            • Permitted, but passengers will be required to pay any resulting difference in price when compared with the Base price × Not permitted             rain           × Not permitted             ration           × Not permitted             re for the offer in question.           resple             resple           Dece on the train wer will be              Select and contin             select train, make a new elect "continue" to go
.B. If you need to l icking on ⓐ, a po I the conditions Click on "select You can select t At this point pas search or contir ahead with the l	ook at op-up and c he ref sseng nue ar booki	t the fares con will open up e ontinue" turn way if ne er can either nd fill all the i ng.	Trip total 1 a ditions, xplaining Trip total 1 a eeded, the s go back and nformation	duit VAT included:	52.90       €         Select and continuation of the second set of the

Customer info ORC1101000091		TRIP SUMMARY		
First name:	Last name:	Adults: 1		
E-mail:	Address:	Milano Centrale	0	Roma Termini
City:	Mobile:	⊙ 07:30 ∰ Mon 09 Dec 2024		⊙ 10:40 ∰Mon 09 Dec 2024
nsert passengers		Travel duration: 03:10		Changes: 0
assenger: 1 - Type: Adulto		Roma Termini	0	Milano Centrale

Title: * Firs	st Name:	* Last Name:	<ul> <li>⊙ 18:10</li> <li>⊞ Tue 10 Dec 2024</li> </ul>		<ul> <li>☑ 21:50</li> <li>ⅲ Tue 10 Dec 2024</li> </ul>
			O Travel duration: 03:40		Changes: 0
* E-mail:	Mobile:	CartaFreccia/XGo Italo Più:	TRIP DETAILS		
			🕞 Milano Centrale 🛇 Roma	Ter	mini
Mandatory email for the first	; passenger		FRECCIAROSSA Train: 9604	: FR	ECCIAROSSA 1000 FR
Enter at least one of the	two fields		Milano Centrale	0	Roma Termini
		Continue	<b>○</b> 07:30 Mon 09 Dec 2024		⊙ 10:40 ∰Mon 09 Dec 2024
			Super Economy  PREMIUM		52.90
			Roma Termini O Milano O	Cent	rale
			FRECCIAROSSA Train:	FR	ECCIAROSSA FR-9556
			Roma Termini	0	Milano Centrale
			<ul> <li>Ø 18:10</li> <li>∰ Tue 10 Dec 2024</li> </ul>		<b>○</b> 21:50 ∰Tue 10 Dec 2024

	_	
7	-	N
	۰.	
►	-	
Δ.	-	· .

### System shows you the recap:

← Back to results	Edit passengers	New search			
	Y				
Adults: 1					
LEG 1			DEPARTURE	ARRIVAL	DURATION/CHANGES
Milano Centrale 辛	Roma Termini		⊙ 07:30 ∰ Mon 09 Dec 2024	⊙ 10:40 曾 Mon 09 Dec 2024	⊘ Durata del viaggio: 03:10 Cambi: 0
LEG 2			DEPARTURE	ARRIVAL	DURATION/CHANGES
Roma Termini ➡ Mi	ilano Centrale		② 18:10 ∰ Tue 10 Dec 2024	② 21:50	O Duration: 03:40 Changes: 0
TRIP DETAILS					
😡 Milano Centrale 🛛	Roma Termini				52.90 €
Milano Centrale		Roma Term <mark>ini</mark>		CLASS/OFFERT	TRAIN ANTONNA
⊙ 07:30 ∰ Mon 09 Dec 2024	4	⊙ 10:40 ∰ Mon 09 De	c 2024	Super Economy 🚯 PREMIUM	Train: FRECCIAROSSA 1000 FR-9604
🕞 Roma Termini 🛛 M	ilano Centrale				37.90 €
Roma Termini		Milano Centrale		CLASS/OFFERT	TRAIN memory
⊙ 18:10 ∰ Tue 10 Dec 2024		<ul> <li>② 21:50</li> <li>∰ Tue 10 Dec</li> </ul>	2024	FrecciaDAYS () STANDARD	Train: FRECCIAROSSA FR-9556
					Total price 90.80 €
Customer inf	o ORC1101000091				
First name:	200			Last name:	function (
E-mail:				Address:	
City:				Mobile:	

#### Allows you to select your seat (if needed)

RECCIAROSSA 10	100 FR-9604 / Milano Centrale-Roma Termini	Select the carriage 4
t selection supplement O &	Euro	
he choice of seat is option	al and costs 2 euros.	
you wish to continue with	out making a preference, the system will assign one automatically at no additional cost.	
	1D 2D 3D 4D 5D 6D 7D 8D 9D 10D 11D 12D 13D 14D 15D 16D 17D 18D 19D	
	1C 2C 3C 4C 5C 6C 7C 8C 9C 10d 11C 12d 13C 14d 15C 16d 17C 18C 19C	
	ETR1000	
	2B 3B 4B 5B 6B 7B 8B 9B 10B 11B 12B 13B 14B 15B 16B 17B 18B 19B 20B	
	ZA 3A 4A 5A 6A 7A 8A 9A 10A 11A 12A 13A 14A 15A 16A 17A 18A 19A 20A	



Add some note, if any

Tac	accept the carrier's conditions of transport <u>IRENITALIA</u> and I have read the information for the <u>protection of personal data</u>	
OB	BUY AS AGREED	
	BOOK WITH CREDIT CARD	

After this a pop up will appear on the top of the web site, please click on "OK" to continue with the booking process:

prenotazioni.lorchideasrl.it dice	Bedsonline <b>T</b> Gestione prati
Continuando il sistema emetterà automaticamente il biglietto che sarà inserito nel vostro profilo ordini e che riceverete come SMS e come mail.	
Si desidera proseguire con la prenotazione?	
Seat available Seat not available	Front seat

Check that your booking was successful

PLEASE NOTE THAT ORCHIDEA CUSTOMER SERVICE IS ALWAYS AVAILABLE TO ASSIST YOU WITH ANY CHANGES

#### THANK YOU FOR YOUR ATTENTION

The Train Team